



सत्यमेव जयते

भारत सरकार Government of India
विद्युत मंत्रालय Ministry of Power
उत्तर पूर्वी क्षेत्रीय विद्युत समिति
North Eastern Regional Power Committee
एन ई आर पी सी कॉम्प्लेक्स, डोंग पारमाओ, लापालाङ, शिल्लोंग-७९३००६, मेघालय
NERPC Complex, Dong Parmaw, Lapalang, Shillong - 793006, Meghalaya

Ph. No: 0364 – 2534039 Fax No: 0364 - 2534040
Website: www.nerpc.nic.in

NERPC/COMM/2019/2042

21.11.2019

To,
Shri Soumya Mandal,
Associate Director,
PricewaterhouseCoopers Pvt. Ltd.,
Plot-Y-14, Block EP, Sector V, Saltlake, Kolkata 700091

Subject: Letter of Award for “**DESIGN, DEVELOPMENT OF ENERGY ACCOUNTING SOFTWARE & WEBSITE ALONG WITH SERVER HARWARE FOR NERPC**” for Tender Id-2019_CEA_513849_1

Ref:

1. NERPC's NIT was published on eprocure.gov.in on 24.10.19 vide ref. NERPC/COMM/2019/1010.
2. Corrigendum No. 1 to NIT, Corrigendum No. 2 to NIT and pre-bid queries was published on eprocure.gov.in on 06.11.2019, 07.11.2019 and 06.11.2019 respectively, ref. NERPC/COMM/2019/1587.
3. The Technical Bids & price bids were opened on 19.11.2019.
4. Your Technical and Price bids, with NIC Bid Number 1813118 dated: 18/11/2019
5. Your bid acceptance letter dated: 08.11.2019

Sir,

- i. With reference to above, the contract for execution of services in respect of the tender “**DESIGN, DEVELOPMENT OF ENERGY ACCOUNTING SOFTWARE & WEBSITE ALONG WITH SERVER HARWARE FOR NERPC**” is hereby awarded to M/s PricewaterhouseCoopers Pvt. Ltd. as per terms and conditions of NIT. The total contract price shall be Rs. 13, 93, 000/- (Rupees Thirteen Lakhs Ninety Three Thousand Only) exclusive of GST@18%. However, GST@18% or as per actual, shall be payable extra. The timeline of the contract shall be as summarized below:

S. No.	Milestone	Timeline
1	Letter of Award	T0 (Receipt of LOA)
2	Submission of BRD & SRS Report, Showcase & approval of sample website design	T0 + 15 days
3	Development and parallel testing of Website & Software procurement, installation of Server hardware. Beta version of the software and website shall be ready.	T0+ 60 days
4	Configuraion & Installation of Server softwares and hosting of application for testing	T0+75
4	Installation, Configuration & Customization, User Acceptance Testing (UAT) of software and website.	T0+ 90 days
4	Go-Live : Onsite Training of all modules to the concern departments, launch of website and software	T0+100 days
5	Warranty period of 3 months, fulltime support manpower at NERPC	Go live + 3 Months
6	Software & Website AMC for 1 year	After completion of warranty period + 12 Months

7	Comprehensive Annual Maintenance Support Server Hardware, OS & Database etc.	After Go-Live + 3 years
---	---	-------------------------

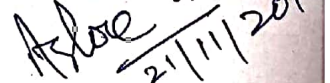
ii. Payment shall be released on presentation of bills in triplicate along with supporting documents within 60 days after completion of milestones and the same being certified by the competent authority or request for payment by the Supplier, and the Purchaser has accepted it as per following payment schedule. Invoices shall be submitted in triplicate to the Officer-in-charge for verification & processing of Invoices. PAN No. / GSTIN No. should be printed on the invoice. TDS will be deducted as applicable. HSN/SAC codes shall be submitted to NERPC within 15 days of the issuance of this LOA.

S. No.	Milestone	Payment
1	Submission of BRD & SRS Report, Showcase & approval of sample website design	15% of software & Website development
2	Go-Live : Onsite Training of all modules to the concerned departments, launch of website and software	75% of software development and 85% of hardware cost
3	Warranty period of 3 months, fulltime support manpower at NERPC	10% of software and website development charges.
4	Software & Website AMC for 1 year	Quarterly payment of AMC charges
5	Comprehensive Annual Maintenance Support Server Hardware, OS & Database etc.	5% of hardware cost every year after completion of each year.

iii. Till the signing of agreement, the following documents shall be construed to be part of this contract:

- i. All provisions of Tender vide Reference No- ref. NERPC/COMM/2019/1010 dated 24.10.2019 Tender ID: 2019_CEA_513849_1; Tender Name "DESIGN, DEVELOPMENT OF ENERGY ACCOUNTING SOFTWARE & WEBSITE ALONG WITH SERVER HARWARE FOR NERPC" including all Annexures/ Appendices;
 - ii. Corrigendum No. 1 & Corrigendum No. 2 to NIT vide NERPC/COMM/2019/1587 dated 06.11.2019 and 07.11.2019 respectively.
 - iii. M/s PWC response (proposal) to the RFP, including the Bid Submission Sheet and the Price Schedules submitted;
 - iv. Letter of Award (LoA) issued by NERPC.
- iv. In all matters in connection with the Contract, **Sh. Brieflee Lyngkhoi, Director (Commercial), NERPC** shall be the Officer-in-charge. However, Officer-in-charge may delegate this power to any of his officer(s) as his representative for the execution of the subject work/package.
- v. You are required to deposit two irrevocable Performance Bank Guarantees (PBGs) as provided below:
- i. PBG for Website & Software Development & Hardware– 10% of the award value of the software & Website development and hardware. Bidder will submit this PBG **within 15 days of LOA date**, not later than signing of the contract, the period of this PBG will be valid till 5 months after Go-Live of software modules.
 - ii. PBG for Software AMC – 10% Percent of the awarded value of the AMC Charges. The Bidder shall submit the PBG **before the starting of AMC period and before return of software & hardware PBG**. This PBG shall be valid till 14 months from the start of AMC.
- vi. The Performance Bank Guarantee for Performance Security is to be provided by the Contractor, which shall be issued either:
- i. By a Nationalized Bank located in India, or
 - ii. Commercial Bank located in India as per availability of branch in Shillong.
- vii. Your submitted **Bid Security/EMD** shall be returned only on submission of Performance Bank Guarantee and after signing the Agreement.
- viii. You are requested to commence work immediately. Further detailing, as required, could be done during execution of work.

Yours faithfully,


21/11/2019

(A. K. Thakur)
Member Secretary